



249 Poplar Avenue, Lowry, MN 56349

Toll Free: 800-450-7770 Email:dispatch@rainbowriderbus.com

Fax: 320-283-5066

RIDE REQUEST FORM

Rider Name: \_\_\_\_\_ Rider Profile Form Completed: \* \_\_\_\_\_ Yes or No

\* Ride Requests will not be scheduled without an up to date Rider Profile Form on file

Transportation Start Date: \_\_\_\_\_ Transportation End Date: \_\_\_\_\_

Pick up location: \_\_\_\_\_ Requested time\*: \_\_\_\_\_

Destination: \_\_\_\_\_

Return pick up location: \_\_\_\_\_ Requested time\*: \_\_\_\_\_

Destination: \_\_\_\_\_

What days is ride needed? (mark all that apply) M  T  W  Th  F  S\*

\*Saturday service available in Alexandria only

1.) Rainbow Rider can pick up 10 minutes early and/or 10 minutes late.

2.) Rainbow Rider will only wait 3 minutes for a passenger to board the bus.

3.) Please call Rainbow Rider with any changes to your schedule or if you need to cancel your rider.

4.) Failure to cancel or board the bus within 3 minutes will be considered a No-Show.

5.) After 3 No-Shows, bus service may be suspended for one week.

6.) Payment must accompany rider or NO ride will be given.

7.) Drivers will not make change for passengers who do not have the correct fare and no credits will be given.

8.) Drivers will only allow passengers to pay for one-way at a time.

9.) Violations of Rainbow Rider's prohibited behavior may result in suspension of transportation. (prohibited behavior can be found online at www.rainbowriderbus.com)

Completion of this form does NOT automatically place you on the schedule. Dispatch must be contacted to ensure you have a place on our schedule

\*It is likely that your ride will not always be a direct route to your destination without other stops and therefore your pick-up time may be earlier or later than your requested time.

Signature

Date